

Public Comments Received for Case Number: 2025-00354
Response Thursday, January 1, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Wednesday, December 31, 2025

From: Alex Freeman
City: West Paducah
State: KY
Zip: 42086

Comments:

I have been following every public comment and response from "Bluegrass Water" and I think it's absolutely absurd that Mr. Depp and his associates at Dinsmore Stohl are trying to block CUSTOMERS, that live in their respected neighborhoods and can attest first hand, the lack of physical improvements to their infrastructure.

This should tell you first hand that what they are doing is wrong. This comment is to strongly advise the commission to listen to the residents on this matter. No matter what documents Bluegrass Water submits, the residents should be heard first hand.

Again, I have lived in my neighborhood well before BGW took over and there hasn't been any physical upgrades to our system. Aside from a monitoring station, there has never been any work or changes to our lagoon.

Please allow the public comments to be heard.

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Received through Public Comments

Wednesday, December 31, 2025

From: robert evans
City: West Paducah
State: KY
Zip: 42086

Comments:

Dear Kentucky PSC members: Angela Hatton, Christopher Perry, and Andrew McKinney, I am writing this online comment to beseech you to protect myself and my neighbors, all Kentucky citizens, that legally bought homes in Marshall Ridge subdivision outside of Paducah. Our deeds came with a covenant that requires us to follow pages of rules but also supposedly provided us with a 15 dollar a month septic pond drainage fee from our on-property septic tanks into our two small septic ponds. These ponds were originally managed and inspected by Paducah City Water and services.

Our neighborhood board members naively followed the advice of a broker who bought our ponds and promised no price increases but then sold them to CSWR /Bluegrass Water. The avarice and chicanery of this organization knows no bounds. This private investment conglomerate has no moral compass but to increase the return for its investors and their executives.

They are one of the worst examples of what is a growing investment sector around the world, all to the detriment of consumers and average income-tax paying citizens. I have attached links to just two of many sources openly available on the internet, exposing the impact of the decisions made by small groups to large cities to sell to companies like this that has allowed the worst monopolistic tendencies of the capitalist system to be let loose on defenseless, captive consumers of what should be publicly controlled service. Each of these systems, in fact, were initially funded by the taxpayers or individual/group citizen's purchase dollars.
<https://stateline.org/2023/11/07/sewer-rates-soar-as-private-companies-buy-up-local-water-systems/>

[https://foodandwaterwatch.org/wp-content/uploads/2021/03/private equity public inequity report aug 2012.pdf](https://foodandwaterwatch.org/wp-content/uploads/2021/03/private-equity-public-inequity-report-aug-2012.pdf)

I understand business and capital finance. I understand the capital investment requirements and the return required to incent that investment. I also realize the trend across most state commissions is to allow these private companies to charge fees which include profit, within most states' guidelines, at a 9-10.5% return. However, that does not consider the full impact. Their 9 to 10% is added to a grossly inflated investment to begin with because they paid too much to buy these assets/market control. The reasons for this could be many: competition for the market, seller ignorance, seller greed, and/or the company's desire for quick growth at any price. Why do they really care about the price they have to invest because they still get the same profit %, in fact, they get a greater cashflow amount. They further inflate their costs as

much as possible. The combined high asset investment costs, inflated improvements and maintenance costs, are all hidden behind regulation, safety and environmentalism approved language to sway your and other's opinion of their business practices. All of this has inflated that base number to which they then ask you to allow them to add 9 to 10% "profit" to. The actual impact on the consumer is far greater than that.

To my small neighborhood, if you approve this latest increase, they will have increased the fees for wastewater run-off only into two small septic ponds - no other service - by more than 760% in just a few years.

In just a few years, my neighbors and I were forced, with no other options, to see our sewage costs increase from \$15/month to \$78. Meanwhile, we no longer get a 3-4-year septic tank flush, as we did under the city managed solution. We also must pay a "service fee" for the privilege of paying them online, even with auto bill pay turned on. We get less service for more than 5 times the price.

Now, they are again coming in front of you to ask to approve a further increase from the \$78 per household, regardless of size or use, to \$114. Our 2-pond liquid runoff system did not get any materially large investment to support these kinds of charges to the 43 homes in our neighborhood. Why are they allowed to "spread" these costs for other systems that were either ill maintained, or they paid too much for, to every citizen in our state that are not getting any of the benefits?

I would end this letter by asking each of you this question.

How would your neighbors Angela, in your small hometown of Whitesburg or the citizens you once represented in Letcher and Pike counties, feel if their average \$45-60 dollar sewer costs went up to \$114? How many elderly fixed incomes or lower to middle income citizens could afford that?

Chris, the same question to your neighbors and friends in Elizabethtown (I think), if they had their average \$50-65 raised to \$114?

Andrew, how do you think any citizen of Kentucky, where the average sewer rates state-wide vary from \$45-80 and the mean average statewide is \$60-65, would feel if you told them they now had to pay almost double to this company that thinks they should be paid so much more than other organizations are charging for likely less services provided?

In closing, I humbly ask you to not only reject this price increase but require Bluegrass Water to price their services at the state average rates or else they should divest their sewage system holdings in the commonwealth to another company that can provide these services in line with reasonable costs and profits. It is obviously possible for a respectable company to exist that can do that. Just look across the current market space in Kentucky and even the entire Midwest and Southern parts of the United States.

Sincerely, Robert Evans

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Received through Public Comments

Wednesday, December 31, 2025

From: Shanna Rizzo
City: Alexandria
State: KY
Zip: 41001

Comments:

I am disputing the rate increase that Bluegrass is proposing. They are proposing increasing from \$77.77/month to \$114.00/month, which is a 47% increase.

In 5 years, the rate went from \$50 and now want to charge \$114. The neighborhood still smells and not much has changed.

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Received through Public Comments Wednesday, December 31, 2025

From: Jennifer Gehlhar
City: Melbourne
State: KY
Zip: 41059

Comments:

Dear PSC. My husband and I live on Cutters Trace in Melbourne, KY. Bluegrass Water sent a letter to our home in December noting that our bill would increase from \$60.00 per month to \$114.00 per month representing a significant increase of ~90%. Proper justification was not provided. We are asking for your thorough review. Sincerely, Jan and Jennifer Gehlhar

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Received through Public Comments

Wednesday, December 31, 2025

From: Angela Newberry
City: New Concord
State: KY
Zip: 42076

Comments:

I am writing in response to the Bluegrass Water Utility Operating Company's notification letter dated 12/11/2025 of the intent to raise rates for water services in their Kentucky communities. The current billing is based on a flat rate of \$77.63 rather than calculated on the amount of usage in residences. The proposed increase to \$106.12 is unfair and unreasonable for many homes in the community.

I own the property at 541 Keniana Drive, New Concord, KY 42076; however, I am not a full-time resident of the property. I visit the home for a couple of days each month. Given that I do not live on the property, I found the current rate of \$77.63 as high. (This amount is more than what I pay for my water and sewer services in my full-time residence in Nashville, Tennessee which is based on usage.) Increasing the rate to \$106.12 is extreme and unreasonable for a residence that is not inhabited on a full-time basis. This home is only visited approximately 25 days a year.

I would like to see charges based on usage, rather than a flat rate. Alternatively, if this is not an option, I would like to see a waiver or reduced residential rate provided to Bluegrass Water customers who receive services to the homes with are rarely used and not primary residences, such as myself.

Please deny Bluegrass Water's request to raise their rates.

Thank you.

Angela Newberry
911 N 12th Street
Nashville, TN 372
(Owner of 541 Ke

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Received through Public Comments Sunday, January 4, 2026

From: Whitney ODonley
City: West Paducah
State: KY
Zip: 42086

**Comments:
To the Kentucky Public Service Commission:**

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$15 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- Frequent Rate Hikes: Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Whitney O'Donley
8320 Danube Drive
West Paducah, KY 42086



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Received through Public Comments Sunday, January 4, 2026

From: Jesse ODonley
City: West Paducah
State: KY
Zip: 42086

**Comments:
To the Kentucky Public Service Commission:**

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$15 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- Frequent Rate Hikes: Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Jesse O'Donley
8320 Danube Drive
West Paducah, KY 42086



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Received through Public Comments Friday, January 2, 2026

From: Jaymee and Aaron Bettner
City: Alexandria
State: KY
Zip: 41001

Comments:

I am writing to strongly oppose the proposed sewer rate increase requested by Bluegrass Water Utility Operating Company, LLC.

Less than two years ago, residents of the Darlington Creek Subdivision were subjected to a significant sewer rate increase that raised our monthly bill to \$77.77. Now, Bluegrass Water is seeking yet another increase that would push our monthly sewer cost to approximately \$114. For many families, this is simply not affordable.

Our community already pays far more for sewer service than surrounding neighborhoods. Nearby residents served by Sanitation District No. 1 pay roughly half of what we are currently charged. These repeated and excessive increases feel unfair, especially coming from an out-of-state, investor-owned utility.

The financial strain is real. These costs impact household budgets and are hurting property values, as potential buyers are understandably reluctant to purchase homes with unusually high and unpredictable sewer bills. Homeowners should not be penalized simply for where they live.

The Kentucky Public Service Commission exists to protect customers from unreasonable utility rates. Approving this increase would place an undue burden on a small residential community that is already stretched thin.

I respectfully urge the Commission to deny this request and consider the real financial hardship this increase would impose on Darlington Creek residents.

Thank you for your consideration.

Respectfully,
Jaymee and Aaron Bettner
937 Darlington Creek Drive
Alexandria, Kentucky 41001

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Received through Public Comments Friday, January 2, 2026

From: Richard Goodin
City: Elizabethtown
State: KY
Zip: 42701

Comments:

We do not want this company for sewer service nor do we want to pay 114 dollars a month for a sewer system that is from 1969 with critical issues that they promised to bring up to compliance- i dont care what they put on paper for you to see i am telling you and this whole neighborhood will tell you that they have done nothing. Nothing at all. 114 dollars a month for sewer is rape! Who do they think they are paying themselves exuberant salaries while many of their customers are under boil advisories and they have many many many system outages.....this company keeps saying they invested millions of dollars- you all need to ask for video proof because not one of their customers have said anything of the sort. There are so many angry customers of CSWR/Bluegrass that we have all banded together to try to get something done about them. They are not on the up and up and their customers service is awful. It is unjust and unfair that we all pay the same amount and there needs to be a motion filed to reverse that approval the PSC made regarding that. These guys are legal sharks preying on the extremely poor and it is your job to protect your residents from this kind of fraud. CSWR was actually formed because they are not regulated by the commission. Yall need to wake up and see whats going on here....they have wide spread issues in other states as well and I just do not see how they have benefited anyone because they are not supplying the powers that be anything close to the truth. I want to see proof of what they claim they have done and until then I will not pay them any kind of increase. There are hundreds more that feel the same waywe are not a small group. Let that sink in. This company or companies or whatever they are need to be investigated on a federal level. If this rate increase gets approved they wont be the only ones being investigated. Theres something going on here and all of us feel this way . They also stated when they purchased this system and the 8 others in Kentucky that they knew were in such disrepair and they knew it was going to cost millions to get these systems fixed- knowing all that they stated that they were using capital equity they already had secured to make those repairs. This company is for profit and profit is the name of the game. Honestly if you believe anything they put in their responses concerning improvements they have made then let me sell you a bridge. Nothing has been done . And thats the truth. Midwest water doesnt even drive through the neighborhood anymore we havent seen them in almost a year. And thats such a great contractor- a man who looks like he hasnt had a bath in 5 years driving a beat up white truck with the company logo you can hardly see. Real professionals.

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Received through Public Comments Friday, January 2, 2026

From: Alex Evans
City: Alexandria
State: KY
Zip: 41001

**Comments:
To the Kentucky Public Service Commission,**

I am writing to formally object to the sewer rate increase recently requested by Bluegrass Water Utility Operating Company, LLC, a subsidiary of Central States Water Resources, for residents of the Darlington Creek Subdivision in Campbell County, Kentucky.

In 2023, Bluegrass Water asked the Commission to approve a dramatic increase in sewer rates for our neighborhood. Although the company initially proposed rates nearing \$99.37 per month, the Commission approved a lower, but still very high, monthly rate of \$77.77 for Darlington Creek customers. That increase alone placed a significant strain on households in this community.

Now, less than two years later, Bluegrass Water has returned with yet another request, this time seeking to raise monthly sewer bills to approximately \$114 per customer. If approved, this would represent a 155.56% increase in sewer rates since we have lived in this community, a level of escalation that is, quite frankly, ridiculous and unreasonable for a basic residential utility service.

Repeated requests for steep increases in such a short period of time create an excessive financial burden for a small residential subdivision and raise serious concerns about affordability, fairness, and appropriate regulatory oversight.

Central States Water is an out-of-state, investor-owned utility whose customers experience some of the highest residential sewer rates in the Commonwealth. When compared to other sewer providers in Northern Kentucky, Bluegrass Water's rates are clearly far outside the normal range.

For example, Sanitation District No. 1 (SD1), which serves much of Boone, Kenton, and Campbell Counties, currently charges a base residential sewer rate of approximately \$38 per month, before usage-based fees. Darlington Creek residents are already paying more than double that amount, and under the proposed increase, nearly three times as much.

Beyond the immediate financial strain, these excessive and unpredictable sewer rates are severely damaging the resale value of homes in the Darlington Creek Subdivision. Prospective buyers are understandably unwilling to purchase homes with monthly sewer costs that are extraordinarily high and subject to frequent increases. This directly limits marketability and erodes property values through no fault of the homeowners.

Residents should not be expected to bear the consequences of a utility's financial, operational, or investment decisions. Those costs should not be shifted onto a captive customer base that has no alternative provider and no control over the rates imposed upon them.

The Public Service Commission is charged with ensuring that utility rates are fair, just, and reasonable, and that customers are protected from excessive or unjustified charges. Given the already elevated rates, the frequency of recent increases, and the stark disparity between Bluegrass Water's charges and those of comparable utilities, approval of this request would be inconsistent with that responsibility.

For these reasons, I respectfully urge the Commission to deny this proposed rate increase. The current sewer rate already exceeds what many families can reasonably afford, and any additional increase would impose an undue and inequitable financial hardship on this community.

Thank you for your time and consideration.

Respectfully,

Alex and Nick Evans
12810 Walnut Creek Dr.
Alexandria, KY 41001

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Received through Public Comments Friday, January 2, 2026

From: Rob Fischesser
City: Melbourne
State: KY
Zip: 41059

Comments:

We are homeowners that live at 5654 Cutters Trace in Melbourne, KY 41059. On December 18, 2025, we received a letter in the mail from Bluegrass Water proposing a rate increase. We are currently paying Bluegrass Water \$60 per month for wastewater treatment. They are advocating raising this to \$114 per month (which is a 90% increase). We are writing to request intervention by the PSC. This is an extremely large increase, and should not be permitted.

From: [PSC Public Comment](#)
To: "Paul Bishop"
Subject: RE: Case No. 2025-00354 - Customer Opposition to Rate Increase Request
Date: Monday, January 5, 2026 9:45:00 AM
Attachments: [image001.png](#)

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Paul Bishop [REDACTED]
Sent: Tuesday, December 30, 2025 11:37 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00354 - Customer Opposition to Rate Increase Request



On behalf of myself and my neighbors, please find attached correspondence in opposition to Bluegrass Water Utility Operating Company LLC's most recent request for another wastewater rate increase.

Best regards,

Paul J. Bishop

Direct Dial: [REDACTED]
Cell: [REDACTED]
Office: [REDACTED]
Fax: [REDACTED]



PHILLIPS PARKER
ORBERSON & ARNETT
PLC

[716 West Main Street, Suite 300 | Louisville, Kentucky 40202 | P 502.583.9900 | F 502.587.1927 | w
ppoalaw.com](#)

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December 30, 2025

Office of Rate Intervention

Kentucky Office of the Attorney General
1024 Capital Center Dr, Suite 200
Frankfort, KY 40601

Kentucky Public Service Commission

Email: psc.comment@ky.gov

Re: **Case No. 2025-00354** – Opposition to Rate Increase Request from Bluegrass Water Utility Operating Company, LLC

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC ("Bluegrass Water") in **Case No. 2025-00354**.

Bluegrass Water only began handling wastewater for our neighborhood (Persimmon Ridge) approximately 6-7 years ago. Immediately, they began requesting rate hikes. In the last five years, they have nearly tripled (+300 %) our rates. When they began, we were paying \$35 monthly. Now they want another raise to \$114 in just 5 years. This increase would be excessive and does not reflect the level of service provided or the cost of living in our area.

Additionally, the burden on individual households, this rate increase also impacts our Persimmon Ridge Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Please deny Bluegrass Water's requested rate hike because of their recent and high rate hikes in the last 2 years alone. Moreover, there have been no improvements or changes which have improved their services. They have not been audited or shown any transparency to their customers about why they need to more than triple their rates to us in 5 years. Obviously, many of our neighbors (their customers) are on fixed incomes with minimal cost-of-living increases in the last few years. Bluegrass Water's proposed rate increase far surpasses any inflation or cost-of-living percentages.

Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent. Moreover, Bluegrass Water needs to present a concrete pro forma showing to where each rate increase dollar will be spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Very truly yours,



Paul J. Bishop
[REDACTED] Louisville, KY 40245
[REDACTED]

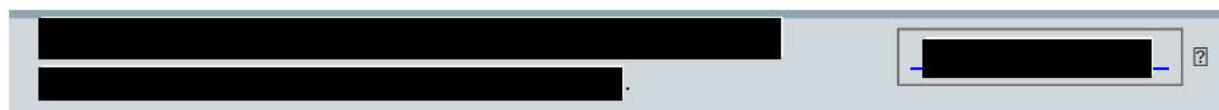
From: [PSC Public Comment](#)
To: Whitney Bricker
Subject: RE: Formal Opposition to Proposed Increase by Bluegrass Water Utility Operating Company, LLC
Date: Monday, January 5, 2026 9:45:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Whitney Bricker [REDACTED]
Sent: Tuesday, December 30, 2025 12:13 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Formal Opposition to Proposed Increase by Bluegrass Water Utility Operating Company, LLC



To whom it may concern,

Attached you will find my official request that the Kentucky Public Service Commission deny the proposed sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354. There is a need for accountability on approving any further rate increases with transparency and an independent audit of how prior rate increase revenues were spent.

Thank you,

Whitney A. Bricker

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

In only five years, wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- Frequent Rate Hikes: Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- Financial Burden: A proposed \$114 monthly bill is unaffordable for ours and many households who are seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- A Need for Accountability: More importantly, approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent. Residents are a captive audience with no alternative for sewer service.

I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Whitney A. Bricker

[REDACTED]
Louisville, KY 40245

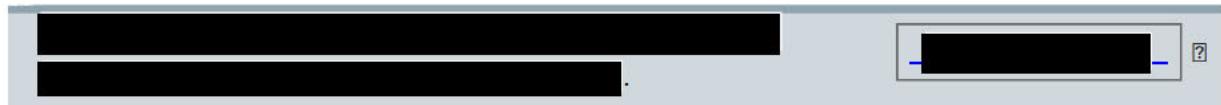
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Comments on Case No. 2025-00354.
Date: Monday, January 5, 2026 9:45:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: [REDACTED]
Sent: Tuesday, December 30, 2025 12:29 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Comments on Case No. 2025-00354.



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 as of August of 2021 to approximately \$77 (55% increase) when the rate increase took effect in September of 2021 to the currently requested \$114 (33% increase) per month. This increase is excessive (70% increase in a little under five years) and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households. I'm retired and living on a fixed income. With increases in health insurance, property insurance

and cost of living, this would be an exorbitant increase.

• **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,
Thomas P Schaefer

[REDACTED]

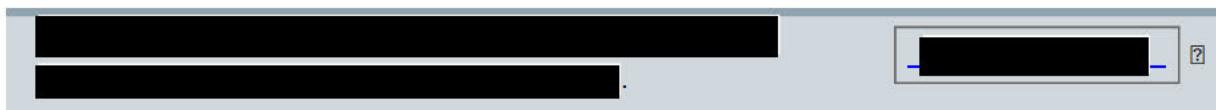
From: [PSC Public Comment](#)
To: "Kelly Higdon"
Subject: RE: Wastewater rates Case 2025-00354
Date: Monday, January 5, 2026 9:46:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Kelly Higdon [REDACTED]
Sent: Tuesday, December 30, 2025 1:05 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Wastewater rates Case 2025-00354



I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to

continue growing.

• Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent. Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Kelly Higdon

[REDACTED], Louisville, KY 40245

[REDACTED]

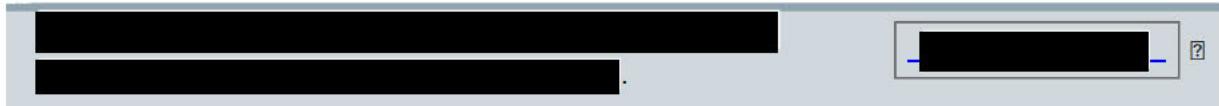
From: [PSC Public Comment](#)
To: [Rick Elmore](#)
Subject: RE: Bluegrass Water Utility rate hike
Date: Monday, January 5, 2026 9:46:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Rick Elmore [REDACTED]
Sent: Tuesday, December 30, 2025 2:40 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility rate hike



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24

months, forcing us to continually fight for affordable rates.

- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.

- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,
Rick & Vicki Elmore

[REDACTED]
Louisville, Kentucky 40245

[REDACTED] psc.comme

From: [PSC Public Comment](#)
To: ["Luckett, Leigh Ann"](#)
Subject: RE: formally oOppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354
Date: Monday, January 5, 2026 9:47:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Luckett, Leigh Ann [REDACTED]
Sent: Tuesday, December 30, 2025 3:22 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: formally oOppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354

Leigh Ann Luckett, PharmD, BCPS, BCGP
[REDACTED]
[REDACTED]

Louisville, KY 40245

12-30-2025

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$77/month to the currently requested \$114 per month an almost 50% rate increase. This increase is excessive and does not reflect the level of service provided or the cost of living in our area, especially considering it was less than \$30 per month prior to BW acquiring.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

I moved to my current home, new build, in Persimmon Ridge in July 2025. I had to call repeatedly and received poor customer service to even get BW to start sending me a bill. Apparently they had no idea we had moved there, and do not require permits to tap into the existing sewer system. I wonder how many new homes in the neighborhood are not even paying for the sewer system? An example of poor management by Bluegrass Water. Maybe if they collected from new homes the overall rate could go down?? And stop requesting higher rates.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Leigh Ann Luckett



Louisville, KY 40245

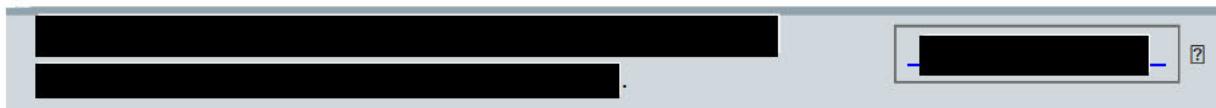
From: [PSC Public Comment](#)
To: "Dennis Schilling"
Subject: RE: Bluegrass Water Utility- Case No. 2025-00354
Date: Monday, January 5, 2026 9:47:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Dennis Schilling [REDACTED]
Sent: Tuesday, December 30, 2025 8:06 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Cc: DENNIS SCHILLING [REDACTED]
Subject: Bluegrass Water Utility- Case No. 2025-00354



I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.

- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Dennis Schilling

[REDACTED]

(Persimmon Ridge)

Louisville, KY. 40245

[REDACTED]

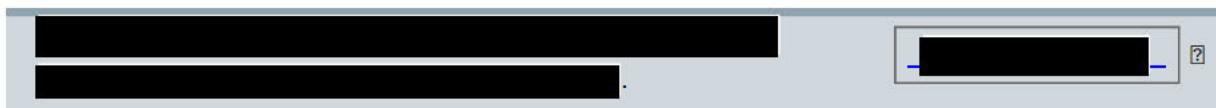
From: [PSC Public Comment](#)
To: "Sandy Schilling"
Subject: RE: Bluegrass Water Utility- Case No.20250034
Date: Monday, January 5, 2026 9:47:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Sandy Schilling [REDACTED]
Sent: Tuesday, December 30, 2025 8:41 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility- Case No.20250034



I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence

persist.

- Financial Burden: A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Sandy Schilling

[REDACTED]

(Persimmon Ridge)

Louisville, KY. 40245

[REDACTED]

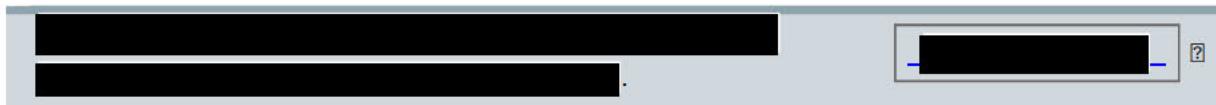
From: [PSC Public Comment](#)
To: "Tyler Riggs"
Subject: RE: Opposition to the Requested Sewer Rate Increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354
Date: Monday, January 5, 2026 9:48:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Tyler Riggs [REDACTED]
Sent: Tuesday, December 30, 2025 10:13 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Opposition to the Requested Sewer Rate Increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households,

especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Tyler Riggs
[REDACTED] Louisville, KY 40245
[REDACTED]

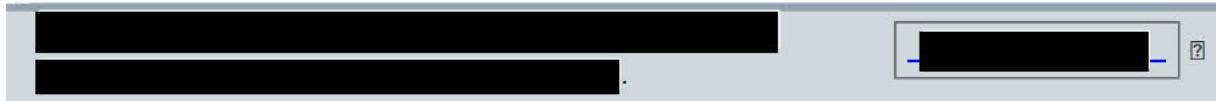
From: [PSC Public Comment](#)
To: Gregg McDonald
Subject: RE: Bluegrass water rate increase
Date: Monday, January 5, 2026 9:48:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Gregg McDonald [REDACTED]
Sent: Wednesday, December 31, 2025 7:02 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass water rate increase



Greetings

I currently live In Yung Farm Estates [REDACTED]. Melbourne, KY 41059. When I first moved here I paid 45.00 a month fee for the sewer operation and upkeep. Bluegrass bought the rights to the sewer and I have been paying 60.00 a month fee. I received a letter from Bluegrass water that they filed for a 90% INCREASE to 114.00 per month.

I am writing to request intervention by the PSC. I understand prices go up at times, but 90%! That is totally not fair and totally inappropriate.

I'm asking if you could please look into this matter and deny their request for the large increase.

Thank you

Gregg McDonald [REDACTED]

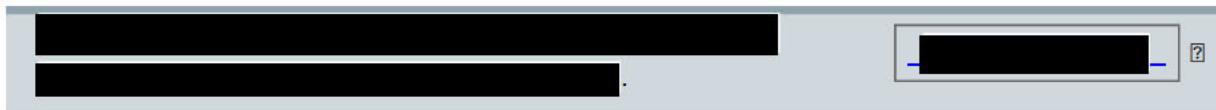
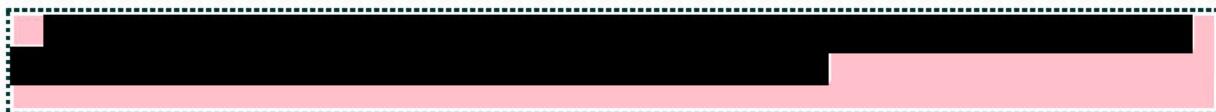
From: [PSC Public Comment](#)
To: "Ronald Wolf"
Subject: RE: Arcadia Pines subdivision rate increase
Date: Monday, January 5, 2026 9:55:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Ronald Wolf [REDACTED]
Sent: Wednesday, December 31, 2025 12:26 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Arcadia Pines subdivision rate increase



To whom it may concern.

I am writing this email to protest the sewer rate increase that Bluegrass water wants for our subdivision. I would like to inform you of some important bullet points that exposes them as a scam company that is stealing money from Kentuckians.

- 1] See the attached letter that Bluegrass sent stating the improvements they have done. All are lies. You can come and see for yourselves that there is no road, and you can tell that there is not any disturbance to the landscape for the improvements they claim.
- 2] In 2018, under different ownership, our cost was \$25.00 a month, with a huge surplus built up based on that number. When Bluegrass acquired ownership, they immediately tried to increase the rates. Your commission allowed it, and we were told that they did so as to finish pending business as the board members were retiring. We were screwed literally.
- 3] Under the previous owners as new homes were built and sold, they were added to the list to pay the sewer rate. Once Bluegrass took over any new homes were not added and as of today at least a half-dozen have not paid anything for at least six years. I, personally have notified Bluegrass but nothing was done, leaving the original homeowners on the list to carry the brunt.

4] Bluegrass is owned by investors that are using this as a way increase their personal wealth.

5 When someone comes to trim the grass, maybe once a year, they told us privately that they wanted to trim more frequently as it made it easier to maintain, but were told no. They also felt that Bluegrass thinks Kentuckians are a bunch of illiterates and they can do what they want.

6] Bluegrass is applying for a 46.6% increase for doing nothing, betting on the fact that your commission will just OK it and not look at it and justify it. Small potatoes to get off your plate and on to other things. The \$77.77 we pay today, up from \$25.00 originally and was sufficient to operate, is more than enough, and really should be less. If they collected from everyone, just think about how much extra money they would have received.

7] After contacting the local TV station and talking to their investigative department, they are very interested to hear what the outcome will be for the Bluegrasses request. If it is not in favor of fellow Kentuckians, instead bowing down to businesses, they are willing to investigate and expose Bluegrass and alert the State of Kentucky of its findings. Please do your jobs. Everyone here knows that there are increasing costs, BUT not to justify this type of fraud.

October2025

Bluegrass Water Utility Operating Company

Arcadia Pines Community Update

OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

BUILDING A STRONGER SYSTEM FOR THE FUTURE

Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- Installed an access road to facilitate site entry and exit - *There is no road*
- Repaired fence, enhancing security and helping to prevent unauthorized access and site breaches
- Repaired leaking berm and drain field, restoring functionality to treatment basins
- Repaired considerable rodent damage inflicted on property, ensuring the property is safe, secure, and free from the potential health risks associated with rodent infestations

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- Installation of solar remote technology to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service

PROTECTING OUR COMMUNITIES TOGETHER

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

GET A CLOSER LOOK AT OUR IMPACT

To see the types of challenges we tackle and how we improve systems, visit the Community Impact section of our website where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.

We appreciate the opportunity to continue serving your community.

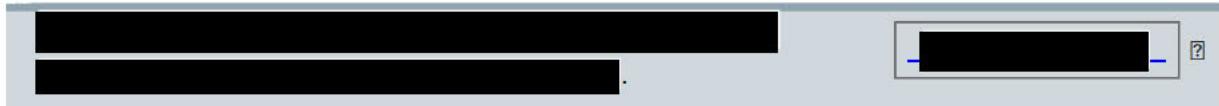
From: [PSC Public Comment](#)
To: "Mary Ellen Bianco"
Subject: RE: Bluegrass Water Utility Company rate increase
Date: Monday, January 5, 2026 9:56:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Mary Ellen Bianco [REDACTED]
Sent: Wednesday, December 31, 2025 1:21 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility Company rate increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households,

especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Mary Ellen Bianco

[REDACTED].

Louisville, KY 40245

[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Bluegrass Water - Concern of Rising Wastewater Rates
Date: Monday, January 5, 2026 9:57:00 AM

Case No. 2025-00354

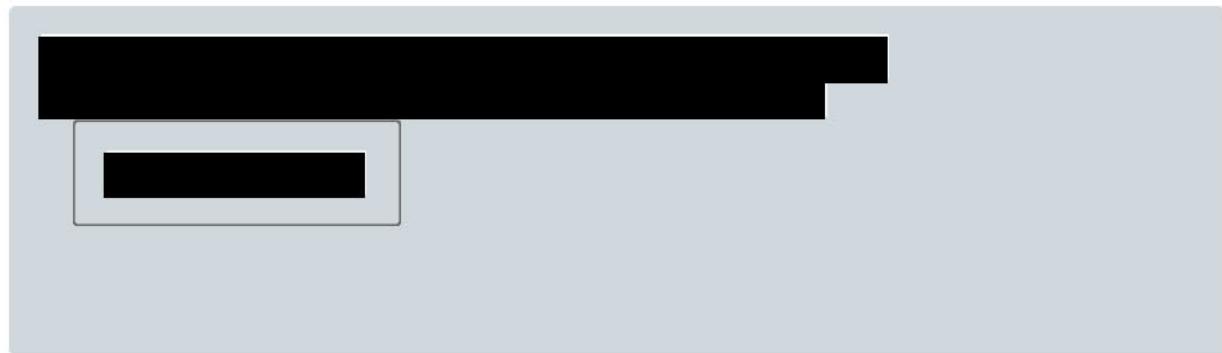
Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 31, 2025 2:48 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Fw: Bluegrass Water - Concern of Rising Wastewater Rates

Get [Outlook for iOS](#)

From: Norman Duncan [REDACTED]
Sent: Wednesday, December 31, 2025 1:56:44 PM
To: PSC Public Information Officer [REDACTED]
Subject: Bluegrass Water - Concern of Rising Wastewater Rates



Dear Sir

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,
Norman Duncan

Louisville, KY 40245

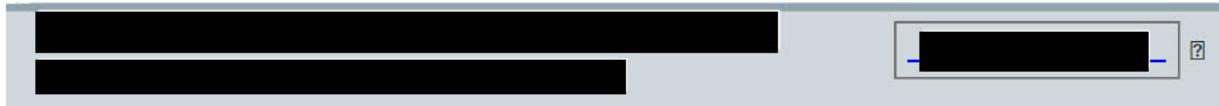
From: [PSC Public Comment](#)
To: "William St. Croix"
Subject: RE: Regarding Case No. 2025-00354
Date: Monday, January 5, 2026 10:06:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: William St. Croix [REDACTED]
Sent: Friday, January 2, 2026 9:11 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Regarding Case No. 2025-00354



Dear Kentucky Public Service Commission:

I am writing, once again, to formally oppose the requested sewer rate increase by Bluegrass Water Utility, LLC in **Case No. 2025-00354**.

In the past several years, my wastewater rates have risen without any tangible benefits to the consumers who are continually subjected to proposed (and often approved) rate increases.

Rates continue to increase with little to no documented progress on the proposed improvements, yet Bluegrass seems to be able to find funds for salary increases and bonus payments.

Each increase came with empty promises of sweeping improvements which have yet to manifest themselves in reality. Where did all the funds from prior increases go? How was that spent and where are the benefits and value that us residents should be receiving?

I am therefore requesting that this Commission **reject** this proposed rate increase, and that any future proposed increases require a full audit from an independent party, to ensure complete transparency.

Sincerely,
William St. Croix

[REDACTED], Louisville, KY 40245 (Persimmon Ridge)

Dear Kentucky Public Service Commission:

Well, here we are AGAIN.

I am writing, once again, to formally oppose the requested sewer rate increase by Bluegrass Water Utility, LLC in **Case No. 2025-00354**.

In the past several years, my wastewater rates have risen without any tangible benefits to the consumers who are continually subjected to proposed (and often approved) rate increases.

Rates continue to increase with little to no documented progress on the proposed improvements, yet Bluegrass seems to be able to find funds for salary increases and bonus payments.

Each increase came with empty promises of sweeping improvements which have yet to manifest themselves in reality. Where did all the funds from prior increases go? How was that spent and where are the benefits and value that us residents should be receiving?

I am therefore requesting that this Commission **reject** this proposed rate increase, and that any future proposed increases require a full audit from an independent party, to ensure complete transparency.

Sincerely,
William St. Croix

[REDACTED], Louisville, KY 40245 (Persimmon Ridge)

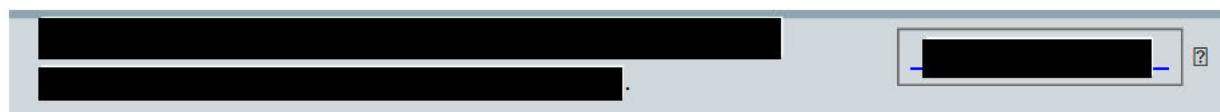
From: [PSC Public Comment](#)
To: Deb Janes
Subject: RE: rate increase
Date: Monday, January 5, 2026 10:07:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Deb Janes [REDACTED]
Sent: Friday, January 2, 2026 12:49 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: rate increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area. In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- Frequent Rate Hikes: Residents have faced repeated rate increases every 18–24

months,

forcing us to continually fight for affordable rates.

- Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.

- Financial Burden: A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent. Residents are a captive audience with no alternative for sewer service. I respectfully request that

the Commission deny this proposed increase and require a full, independent audit before

considering any future rate adjustments.

Sincerely,

Matt and Deb Janes


Louisville KY 40245



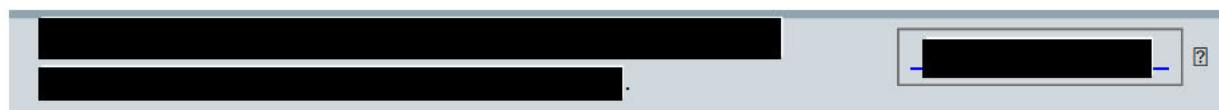
From: [PSC Public Comment](#)
To: [clint bricker](#)
Subject: RE: Opposition to Rate Increase
Date: Monday, January 5, 2026 10:07:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: clint bricker [REDACTED]
Sent: Friday, January 2, 2026 3:09 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Opposition to Rate Increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area. In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised

infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.

- Financial Burden: A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent. Residents are a captive audience with no alternative for sewer service.

I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

P. Clint Bricker

[REDACTED]
Louisville, KY 40245

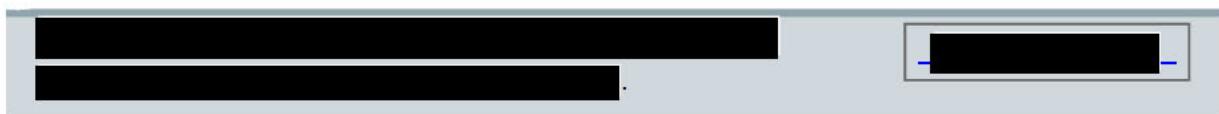
From: [PSC Public Comment](#)
To: "cindy rausch"
Subject: RE: Opposition to rate increase : Case number 2025-00354
Date: Monday, January 5, 2026 10:07:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: cindy rausch [REDACTED]
Sent: Friday, January 2, 2026 3:32 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Opposition to rate increase : Case number 2025-00354



Formal Opposition to Bluegrass Water Sewer Rate Increase

Case number 2025-00354

January 3, 2026

Dear Kentucky, Public Service Commission:

We are writing to formally oppose and request intervention of the proposed sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Background and Rate History

In the past five years, our wastewater rates have risen dramatically—from approximately \$35 to the currently proposed \$114 per month. This increase is extreme and does not reflect the level of service.

Impact on Our Community

In addition to the burden on individual households, this rate increase also impacts our Condo Association and our larger Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Our Condo community consists of 46 families, mostly over the age of 65. These increases place an undue burden of those in their retirement years.

Key Concerns

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of communication:** When there was a collapsed sewer line in our Condo Community the company would not give us any written communication to share as to exactly what happened, how the collapse would be repaired and how long it would take. They would not put out any electronic alerts to homeowners or any updates either. That is unacceptable in my book.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of infrastructure repairs that were promised, with the last increase from \$35.00 to \$77.00. Now they want another increase from \$77.00 to \$114.00, and more empty promises. Foul sewer odors

continue throughout the community and there is rarely any utility company presence at the facility.

- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, and extremely burdensome to our seniors and other families on fixed incomes. Yet it appears corporate administrations appears to continue to grow.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Request for Action

Residents in Persimmon Ridge and the Villas at Persimmon Ridge are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase. Also please require a full, independent audit before considering any future rate adjustments and require better communication and reporting projects completed and any company effluent violations.

Sincerely,

Curt and Cindy Rausch

[REDACTED]

Louisville, KY 40245

[REDACTED]

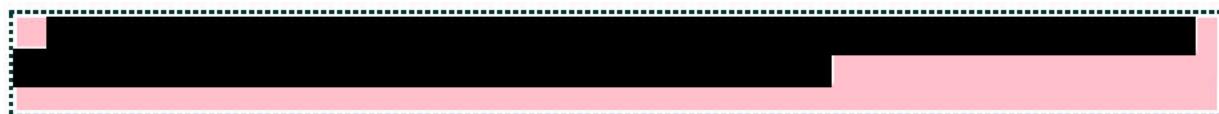
From: [PSC Public Comment](#)
To: [Cathy Taylor](#)
Subject: RE: Bluegrass Water Utility Operating Company, LLC rate increase in Case No. 2025-00354.
Date: Monday, January 5, 2026 10:08:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Cathy Taylor [REDACTED]
Sent: Sunday, January 4, 2026 12:05 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility Operating Company, LLC rate increase in Case No. 2025-00354.



Please see attached letter in protest of the proposed rate increase by Bluegrass Water Utility Operating Company, LLC for the Persimmon Ridge subdivision (Case No. 2025-00354).

Cathy Taylor

Louisville, KY 40245

This Lantech LLC email message is intended only for the named recipient(s). If you received this message in error, please advise the sender and delete this message and any attachments.

Office of Rate Intervention

Kentucky Office of the Attorney General
1024 Capital Center Dr, Suite 200
Frankfort, KY 40601

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is no evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors (like myself) and families on fixed incomes, while corporate overhead appears to continue growing.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent, and the value provided to our community.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,
Catherine A. Taylor

Louisville, KY 40245

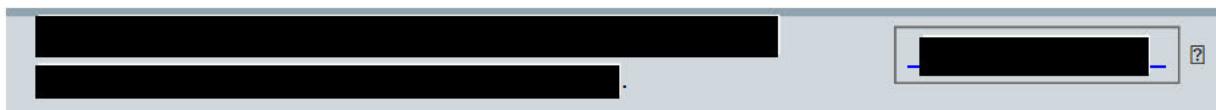
From: [PSC Public Comment](#)
To: "Micah Wheeler"
Subject: RE: Regarding BlueGrass Wastewater
Date: Monday, January 5, 2026 10:08:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Micah Wheeler [REDACTED]
Sent: Sunday, January 4, 2026 7:46 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Regarding BlueGrass Wastewater



RE: Formal Objection to Rate Increase – Case No. 2025-00354

To the Kentucky Public Service Commission:

I am writing to formally submit my opposition to the sewer rate increase requested by Bluegrass Water Utility Operating Company, LLC. As a resident and a member of a Homeowners Association served by this utility, I am deeply concerned by the scale and frequency of these requests. While I recognize the importance of infrastructure maintenance, the proposed increase to \$114 per month represents a staggering escalation from the \$35 rate paid just five years ago. This trajectory is unsustainable for our community and lacks a proportional justification in service quality.

The financial impact of this proposal is particularly distressing for families and seniors on fixed incomes. Because our Homeowners Association is also a customer of Bluegrass Water, residents face a compounded financial burden through both their individual bills and rising association dues. This "double impact" threatens the financial stability of our entire neighborhood without providing a commensurate benefit in utility performance.

Despite rate hikes occurring every 18–24 months, we have seen negligible evidence of infrastructure improvements. Persistent issues, such as foul odors and a lack of local utility presence, suggest that prior revenue has not been effectively directed toward service

enhancements. As a captive audience with no alternative for wastewater services, we rely entirely on the Commission to act as a necessary check against pricing that far exceeds the local cost of living.

In light of these concerns, I respectfully urge the Commission to deny the proposed increase and mandate a comprehensive, independent audit of the utility's recent expenditures. It is essential to ensure that previous capital was utilized for critical infrastructure rather than corporate overhead. Our community seeks a resolution that prioritizes transparency, utility accountability, and long-term rate stability.

Thank you for your time and for your commitment to protecting the interests of Kentucky ratepayers.

Sincerely,

Micah Wheeler

[REDACTED] . || Louisville, KY 40245
[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: 2025-00354
Date: Monday, January 5, 2026 10:09:00 AM

Case No. 2025-00354

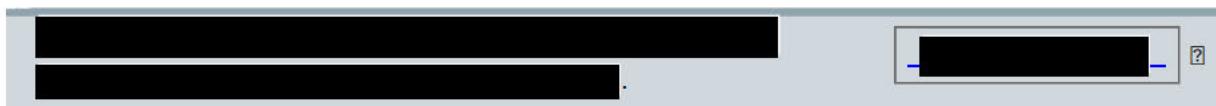
Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry [REDACTED]
Sent: Monday, January 5, 2026 9:03 AM
To: [REDACTED] PSC Public Comment
Subject: 2025-00354

2025-00354

From: craig argiro [REDACTED]
Sent: Friday, January 2, 2026 3:19 PM
To: PSC Consumer Inquiry [REDACTED]
Subject: Bluegrass Water Resources Rate Increase



Hello, We are reaching out to you about the rate increase, that Bluegrass Water Resources is proposing. Our present bill of \$77.77 is already too high! The last company we had here at the Great Oaks Subdivision in Paducah, Ky. charged us less than \$30.00 a month it was called Marshall Environmental. This company we, have now has been gouging, us for years! Something needs to be done about this problem! Can you help us out? Thank you very much! Craig and Nan Argiro

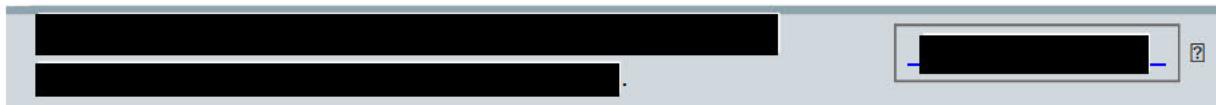
From: [PSC Public Comment](#)
To: "Emily Curtis"
Subject: RE: We oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354
Date: Monday, January 5, 2026 9:43:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Emily Curtis [REDACTED]
Sent: Tuesday, December 30, 2025 9:20 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: We oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to **continually fight for affordable rates**.
- **Lack of Improvements:** **Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.**
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households,

especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- **Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.**

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Emily Curtis

[REDACTED] Louisville Kentucky 40245
[REDACTED]

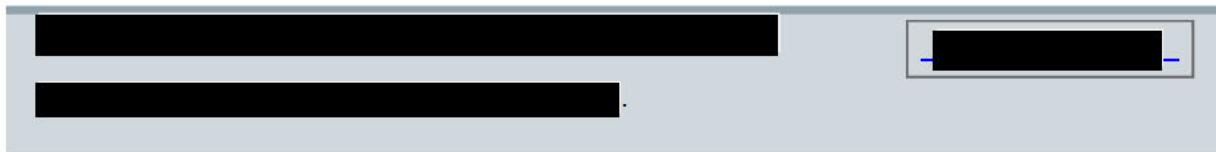
From: [PSC Public Comment](#)
To: "Brett Hornback"
Subject: RE: Sewer Rate Increase
Date: Monday, January 5, 2026 9:44:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Brett Hornback [REDACTED]
Sent: Tuesday, December 30, 2025 10:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Sewer Rate Increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.

- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Brett Hornback

Louisville, Ky. 40245

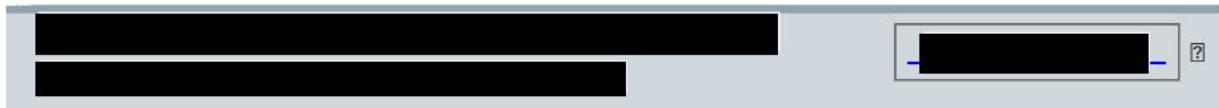
From: [PSC Public Comment](#)
To: "Joe Bianco"
Subject: RE: Bluegrass Water Utility Operating Company - Proposed Rate Hike
Date: Monday, January 5, 2026 9:44:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Joe Bianco [REDACTED]
Sent: Tuesday, December 30, 2025 10:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility Operating Company - Proposed Rate Hike



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Joseph A. Bianco

[REDACTED]

Louisville, KY 40245-5013

From: [PSC Public Comment](#)
To: ["Miranda Parsons"](#)
Subject: RE: Waste Rates Increase
Date: Monday, January 5, 2026 9:43:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Miranda Parsons [REDACTED]
Sent: Tuesday, December 30, 2025 10:14 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Waste Rates Increase



December 30, 2025
Kentucky Public Services Commission
psc.comment@ky.gov

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.

- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,
Miranda and Brandon Parsons

[REDACTED], Louisville KY 40245
[REDACTED]

Sent from my iPhone

PARSONS

December 30, 2025

Kentucky Public Services Commission
psc.comment@ky.gov

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

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- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,
Miranda and Brandon Parsons

[REDACTED], Louisville KY 40245

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Bluegrass Water Utility Operating Company, LLC
1630 Des Peres Road, Suite 140
St. Louis, MO 63131

*Aaron Silas
Central States Water Resources
1650 Des Peres Road
Suite 303
St. Louis, MO 63131

*Bluegrass Water Utility Operating Company, LLC
1630 Des Peres Road, Suite 140
St. Louis, MO 63131

*R. Brooks Herrick
Dinsmore & Shohl, LLP
101 South Fifth Street
Suite 2500
Louisville, KY 40202

*Russ Mitten
Bluegrass Water Utility Operating Company, LLC
1630 Des Peres Road, Suite 140
St. Louis, MO 63131

*Hannah Thompson
Dinsmore & Shohl, LLP
101 South Fifth Street
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Louisville, KY 40202

*Sreenu Dandamudi
Central States Water Resources
1650 Des Peres Road
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*John Horne
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*Toland Lacy
Office of the Attorney General
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Frankfort, KY 40601

*Lawrence W Cook
Assistant Attorney General
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*Edward T Depp
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101 South Fifth Street
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*J. Michael West
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Suite 20
Frankfort, KY 40601-8204